

Audi Warranty

General terms and conditions

The cover provided shall be subject to the following terms and conditions:

- ▶ You will complete any forms, give details and furnish any proof required in relation to a claim that Audi or its authorised network may require
- ▶ Audi reserves the right to appoint its own or an independent consultant engineer to inspect the vehicle prior to repair or replacement of the part(s) covered
- ▶ No party, other than Audi, may amend the terms and conditions of the warranty in any way.

Items where the lifetime of the component is or can be influenced by driving style and external factors will only be considered under the terms of the warranty for a period of six months or 6,250 miles (whichever is soonest). Beyond that limit, the defects must be classified as wear and tear and will not be covered by the Audi warranty.

Components subject to wear and tear are as follows:

- ▶ Brake linings and disc pads
- ▶ Clutch release bearings
- ▶ Clutch pressure plates and centre plates
- ▶ Tyres
- ▶ Wiper blades (wiper rubbers have no warranty owing to their conditions of use)
- ▶ Seat and backrest covers
- ▶ Floor coverings
- ▶ Spark plugs
- ▶ Batteries for key fobs and alarms
- ▶ Light bulbs

Mechanical adjustments after six months or 6,250 miles are also excluded from warranty cover such as:

- ▶ Adjustments to doors, flaps, boot lids, bonnets, sunroof
- ▶ Brake adjustment
- ▶ Clutch adjustment
- ▶ Clutch adjustment
- ▶ V belt adjustment
- ▶ Ignition adjustment
- ▶ Headlight adjustment
- ▶ Steering geometry adjustments
- ▶ Wheel balancing

Filters, gaskets, lubricants and sundry items are only accepted as part of a valid repair. The warranty is not affected by any change in ownership of the vehicle. Any part which is replaced becomes the property of Audi. Any replaced parts are covered for the unexpired period of the vehicle warranty.

You will complete any forms, give details and furnish any proof required in relation to a claim that Audi or its authorised network may require. Audi reserves the right to appoint its own or an independent consultant engineer to inspect the vehicle prior to repair or replacement of the part(s) covered. No party, other than Audi, may amend the terms and conditions of the warranty in any way.

Replacement parts warranty

All Audi Original replacement parts carry a warranty for a period of two-years/unlimited mileage from the date of purchase. Items with warranties in excess of two years will be advised to you at the time of purchase. The two-year warranty does not apply to parts fitted under the terms of the vehicle warranty, which are warranted for the remaining period of the vehicle warranty.

The Wear and Tear and Service Adjustment policies applicable to new vehicles also apply to Parts Warranty.

Accessories warranty

Audi approved, supplied and fitted accessories are covered for three-years/unlimited mileage* if they are ordered and included in the purchase price of the car at date of delivery. Any Audi approved accessories supplied and installed after delivery include two-years warranty. If you specify an accessory that is not approved, the terms of warranty, if any, should be clarified with the manufacturer of that accessory.

*Some items, for example Road Angel, have only one year's warranty. Please contact any member of the Audi authorised network for further information.

Three-year paint warranty

All Audi vehicles are provided with a warranty for a period of three years from the date of first registration against any manufacturing defects with the paintwork.

The only preconditions are:

- ▶ The defect must be reported to a member of the Audi authorised network as soon as it is discovered. This must, of course, be within the warranty period
- ▶ The defect must not be due to external influences such as accident damage, climatic, thermal, chemical or industrial pollution, insufficient care or maintenance. This will be determined by a member of the Audi authorised network at the time of inspection.

Body protection warranty

All current Audi vehicles are fully protected during manufacture against rust attacking the internal cavities of the bodywork for 12 years from the date of first registration.

The only preconditions are:

- ▶ The defect must be reported to a member of the Audi authorised network as soon as it is discovered. This must, of course, be within the warranty period
- ▶ The perforation must not have been caused originally by damage, neglect, insufficient care or maintenance, or by external perforation from the inside out
- ▶ A member of the Audi authorised network must be advised about any perforation from the inside out immediately it is found
- ▶ All body repairs will be carried out promptly in accordance with the manufacturer's technical guidelines, using only approved parts and materials, in order to maintain the original level of anti-corrosion protection

Audi Authorised Network Workmanship warranty

Members of the Audi authorised network give a warranty for their workmanship on all repairs and servicing. Should any repairs be required in that period on work carried out by a member of the Audi authorised network, the original repairer will carry out such repairs free of charge provided:

- ▶ Repairs are required as a direct result of faulty workmanship by that member of the Audi authorised network
- ▶ Repairs are not required due to normal wear and tear or other exclusions. Items replaced under the terms of this warranty become the property of the member of the Audi authorised network. A member of the Audi authorised network may choose to pay for work under this warranty to be carried out by another member of the Audi authorised network.

Roadside and at home

Roadside is available for the driver of any vehicle and any member for your Party. Roadside operates in the United Kingdom.

If you are stranded on a public highway (or other accessible road or area to which the public has the right of access) because the vehicle has had a breakdown, we will arrange for an Audi Dedicated Technician, or a RAC patrol or roadside contractor to assist you. They will try and repair the vehicle at the roadside or at a nearby Audi Centre if it can be repaired within a reasonable time.

Roadside includes labour at any garage to which the vehicle is taken.

At home allows you to use Audi Roadside Assistance with ¼ mile of home or the place where you normally keep the vehicle.

Roadside and at home does not cover:

- ▶ Routine servicing of your vehicle
- ▶ The cost of parts, fuel or other supplies
- ▶ Replacing tyres or windows
- ▶ Missing or broken keys. We will try to arrange the services of a locksmith if you pay them direct.
- ▶ The cost of ferry crossings
- ▶ Vehicles being used under trade plates
- ▶ Contaminated fuel or incorrect fuel used in vehicle. However, we will arrange for the vehicle to be taken to a local Audi Centre for you to arrange to pay for any work carried out.
- ▶ Any vehicle storage charges before, during or after any assistance provided by us.